



Web Hosting Plans

Most of our customers fit nicely into these packages.
If you don't, ask; we'll create one just for you.

	Puppy	Heinz 57	Working Dog	Purebred	Show Dog	Champion
Perfect for...	Small Sites Personal Sites	Perfect for most basic business sites	Business sites needing a bit more elbow room	Large or high- traffic business sites	E-Commerce & Custom Databases	E-Commerce & Custom Databases
Domains	1	5	5	10	50	100
Sub-Domains	2	5	5	10	50	100
Parked Domains	4	5	5	10	50	100
Disk Space	1 GB	3 GB	10 GB	20 GB	30 GB	50 GB
Bandwidth	5 GB	10 GB	20 GB	30 GB	50 GB	Unlimited
Email Forwarders	10	50	50	150	250	500
Email Boxes	10	50	50	150	250	500
MySQL (1GB ea)	✕	3	3	5	25	50
FTP Accounts	✕	5	5	10	50	100
C-Panel® Access	✕	✓	✓	✓	✓	✓
1-Click Installs with Fantastico®	✕	✓	✓	✓	✓	✓
SSL Certificate	✕	✕	✕	✕	✓	✓
Static IP Address	✕	✕	✕	✕	✓	✓
Statistics	✓	✓	✓	✓	✓	✓
24/7 Connection Monitoring	✓	✓	✓	✓	✓	✓
Off-Site Backups	✓	✓	✓	✓	✓	✓
Concierge Services	✓	✓	✓	✓	✓	✓
Domain Management Services	✓	✓	✓	✓	✓	✓
Set-up Fees	✕	✕	✕	✕	✕	✕
Billed Monthly	\$10.	\$16.	\$30.	\$75.	\$150.	\$275.
Billed Annually	\$100. (2 months free!)	\$160. (2 months free!)	\$300. (2 months free!)	\$825. (1 month free!)	\$1650. (1 month free!)	\$3025. (1 month free!)

Why do I care about...

Hosting. Hosting is paying rent on the computer space and connectivity your website uses to remain connected to the internet 24/7/365. Every website needs hosting.

Domains. You may want to host multiple sites within the same hosting account, or have multiple domain names (www addresses) taking visitors to your site.

Sub-Domains. There are a number of reasons you might want to create a sub-domain address such as forum.yourdomain.com or reservations.yourdomain.com. Subdomain space is like setting up a whole new hosting location within your hosting location.

Parked Domains. This is popular with people who purchased their domain as not only .com but also .net, .tv or any of the other TLDs (domain name endings). When you park a domain on top of another domain, it doesn't matter which address is typed into a browser as they both bring up the same web page.

Disk Space. How much space do you need to store your website, all its photos, PDFs, docs, .xls, videos, music, etc.? We have given each of our hosting plans *considerably* more space than a site owner typically needs to go with the rest of the resources in a given hosting plan.

Bandwidth. This is the amount of bits and bytes of data that flow between the hosting computer and the computer of your site visitor. If they load a page and stop to read it – almost no bandwidth. If they watch a movie – lots of bandwidth. We set limits for each hosting account so that we are sure to have enough resources available for every site on the server. Don't worry if your site has a popularity moment and spikes bandwidth though as you won't be penalized or shut down for such overages. If it becomes a habit, we may need to look at a more robust hosting plan—but that's a great problem to have.

Email Forwarders. This is when we set up an email address, info@mydomain.com, for example, but instead of creating an email account, we tell it to just forward any mail with that address along to another email account. This is especially popular with people who love the email service they have already and don't want to complicate matters with another address but do want to have one they can publish which matches their website.

Email Boxes (aka Email Accounts). This is when we set up an email address, info@mydomain.com, for example, that you can check online through your choice of three programs (Horde, RoundCube and SquirrelMail), or connect to through your computer's mail software (Outlook, for example). Both POP and IMAP accounts are available (and if you don't know what that means, we can help you decide which is the best fit for you).

MySQL (1GB ea). In short, this is software that lets your site be run by a database. WordPress sites need MySQL. Some hosting companies charge extra for these; we do not.

FTP Accounts. FTP=File Transfer Protocol. FTP lets you connect to the hosting computer to upload, download or change files. It's a very handy tool if you know how to use it (and perfectly okay to ignore if you do not).

C-Panel® Access. If you're a geek, or geek in training, you'll want c-panel access to your site. This is an online interface that lets you manage all sorts of tasks within your hosting account, from installing programs to creating mail accounts, forwarders, backups and more. If that makes you nervous, it's okay; we'll manage it for you and only charge you when what you need is out of the scope of 'normal' for your level of account. And, if we do have to charge, you won't be surprised but rather part of the decision making.

1-Click Installs with Fantastico®. Oh, the fun you can have installing software in your hosting space! Fantastico® makes it super-easy to do so with just a few clicks.

SSL Certificate. If you are going to let people pass private information to you through your website (such as credit card information), you need an SSL Certificate. These are typically purchased through your domain registrar. Our e-commerce hosting accounts include our managing purchase and installation of a basic certificate on your behalf. You can upgrade your certificate at cost, if desired.

Static IP Address. IP, or Internet Protocol, addresses are how the internet connects computers like yours to websites. Our less robust hosting accounts share an IP address because it costs less and they have no need to have each their own. But when your site starts doing more interesting things, like transferring secure information, it needs to have a permanent address of its own in order for everything to be properly identified. If you have an SSL certificate, you need a static IP address. There are other reasons why you might want a static IP. If one is recommended for your site, we'll discuss this with you in more depth (or not, if you prefer!).

Statistics. Know when people are on your site, where they were before they came to you, what type of computer they were on, the size of their monitor and all sorts of facts that aren't connected to an individual person's name. Log File statistics, and a program called Analog come with all our hosting accounts. Upgrades to Google Analytics are available inexpensively.

24/7 Connection Monitoring. We employ a team to watch the hardware of our servers, replacing parts as needed and to know the instant the machine is in trouble. They are on-site in Texas, where our servers reside, to resolve problems as soon as they come up.

